

Payer Integration-Transactions Services

Our experience with Softima has been a very positive one. I have various numbers, statistics and personal experience to support such a claim...
Mark Young, Misys Transaction Services, Austin, Texas.

The Client

The Client is a part of the Group of Companies – the United Kingdom’s largest independent applications software products company that provides information systems that serve the Health Care, Banking and Insurance Markets. Client’s products have been supplied to over 1,200 Hospitals, 85,000 Physicians and 600 Home Care Providers with Clinical Department, Practice Management, E-Commerce and Home Health Solutions.

The Challenge

The Client processes 350 million Claim transactions per year. The enactment of HIPAA (Health Insurance Portability and Accountability Act of 1996) mandates that these Transactions change over to fully HIPAA Compliant Electronic Processing System for Medical and Insurance claims. To execute the entire project in the Client’s environment with a Virtual Team placed at Off-Shore through Secure Connectivity.

Scope of the Project

- To Change Over to a Fully HIPAA Compliant Electronic Processing System for Medical and Insurance Claims
- To Maintain and Enhance the Existing System
- To Develop and Test the Task Continuously
- To Generate Reports for Tracking and Auditing Transactions

Project Approach

- Requirement Analysis
- Functional and Technical Design
- Coding and Development
- Quality Assurance Testing

Project Team

- On-Site Project Manager
- Virtual Team (at Off-Shore)

Virtual Team Model



Benefits

- HIPAA Compliant Solutions
- Quality System Design
- Direct Access to Real Time Environment Through VPN- Virtual Team that Acts as Though an Extension of the Client’s Team Through VPN
- Global Teams Collaborate on a Project Along with the Client
- Inclusive Approach – Client has Access to the Team through Communication Infrastructure at All Times
- Client Never Loses Control Over the Project and Gets Access to a Wider Pool of Resources

Domain

- Health Care

Technology

- Perl, Secure VPN Connection

Project Type

- Integration

*Softima’s
 Software
 Solutions
 for
 Health Care
 Industry*

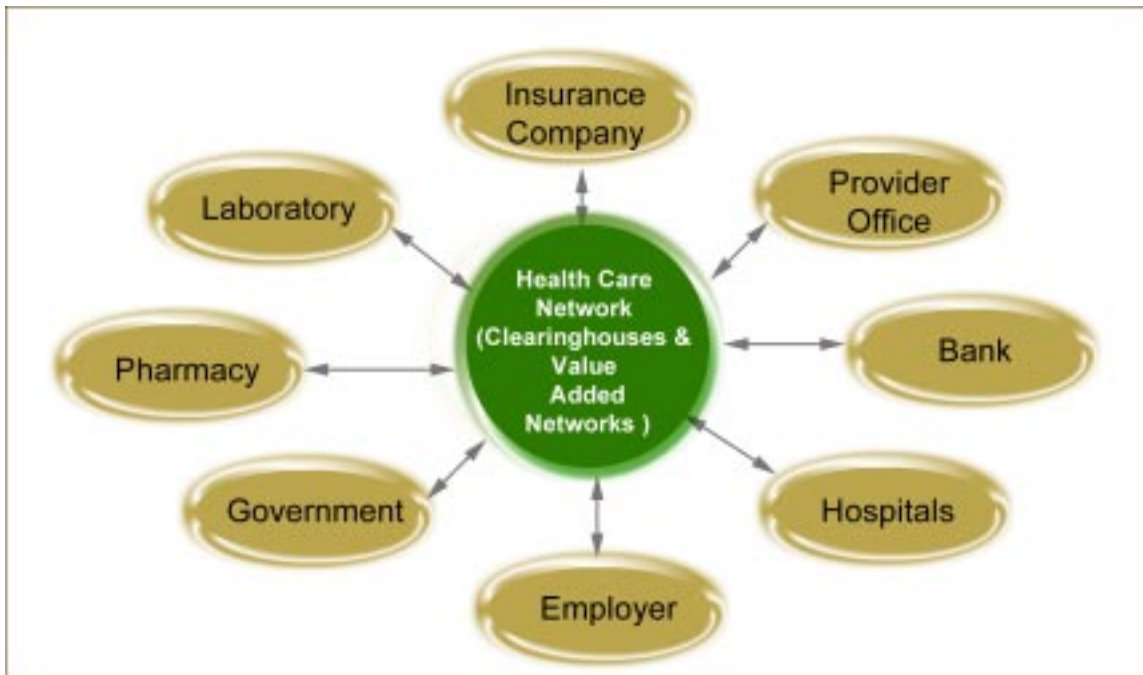
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The Solution

Softima has set up an Off-Shore development team for the Client to achieve a HIPAA Compliant System. Softima is also providing support to the Client through continuous maintenance and up gradation of the system. As part of the project, Softima provided multiple facilities to the Client:

- For the development of functional design including various payers to be processed in the Transaction Services, Softima has a dedicated team of expert system designers.
- For the development of code for various Transaction Services System Modules, Softima has a dedicated team of expert programmers.
- For a comprehensive testing of the various development and bug fixing issues, Softima has set up a dedicated team of QA experts who test these issues in Off-Shore Test Lab Facility that is an exact replica of the Client’s Transaction Services.
- For a close interaction with the Client’s Transaction Services, Softima has a VPN connection to access the Client’s development servers.

Transactions Services Among Different Entities



Softima’s solution has helped in smooth flow of transactions among different entities through a seamless integration. The “Virtual Team Model” approach by Softima has provided the Client with increased cost savings and overruns on Infrastructure.

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- On-Site Consultancy
 - Off-Site Consultancy
 - Off-Shore Consultancy
 - Project Management
 - Contract Programming
- Solutions**
- B2B/EAI Integration
 - IT-Enabled Solutions
 - Re-Engineering
 - Porting and Migration
 - Internet/Intranet Applications
 - e-Business
 - Client/Server Applications
 - Legacy Applications
 - Quality Assurance Testing

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